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Name: Riekelt Goucem

Date of birth: April 12, 1993

Address: Den Helder, the Netherlands

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My interests including music, including playing the instruments. Gaming, specifically speedrunning, and science in general.

# **EDUCATION**

## Hogeschool van Amsterdam

**Technische Informatica** 

2013-2019

Computer Science mixed with Robotics. Classes include: Infrastructure, Programming, Databases, Embedded software, Business, Mobile Development, Technical Systems, Robotics, Intelligent Environments and more.

## Hogeschool van Amsterdam

E-Technology

2012-2013

General Electro-engineering. Didn't suit my interest but I did gather a lot of experience I still use today. Classes include: Analog, Digital science, Programming (c)

# **EMPLOYMENT**

## **Teleperformance Nederland**

**Customer Support Specialist** 

2023 - Present

Taking calls and chats from customers, assisting them with their issues of our products and services, and proocess complaints and repairs.

# Helders Vastgoed, Den Helder

**Data Typist** 

2022

Inserting data into the ERP / *Multiple Years Maintainingplan software*. Added my own flavour to use AutoHotKey scripting to automate a lot of the work.

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#### everywhereIM, Hilversum

Web/App Developer

2015-2016

General Web and App developer, mostly worked on proofs of concept with backend dashboards / NFC technology on Android, and maintaining websites for customers.

Also did the programming in Unity for a virtual reality tour.

#### Restaurant 't Veerhuis Lands End, Den Helder

2009 - 2015

General Cleaner

6 year employment at a nice local restaurant. My tasks included cleaning both the dishes and general cleaning tasks in the kitchen/storage area, as well as minor food-processing tasks.

## **MISCELLANEOUS**

#### City of Hilversum + Den Helder

Polling Station Employee/Chairman

2017-2022

Helping the city of Hilversum & Den Helder with the process of voting & counting votes afterwards. My tasks included are making sure the voting goes on as intended, help counting votes & making sure everything is in order.

# Stichting Benelux Speedrunner Gathering

2017-present

Organizer / Developer / Head Of Production

Part of the organizing crew of our online, monthly and annual events. My tasks include managing the livestream, maintaining the layout software, website and donation tracker, graphical work and other techrelated advising/doings.

# **SKILLS**

#### PROGRAMMING SKILLS

Java HTML5 CSS3

NodeJS PHP Javascript

SQL (Live-)Video production

#### **LANGUAGE SKILLS**

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Dutch
90%
English
75%

# **PORTFOLIO**

For a detailed overlook of my portfolio, I would like to direct you to my website: https://riekeltg.nl

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